## Sheet1

Task List	Status	Assigned To	Created	Updated
Strategy	resolved	Michelle Luna	07/23/2012 17:16	10/03/2012 16:29
Strategy	resolved		07/23/2012 17:22	09/04/2012 13:22
Strategy	resolved	Michelle Luna	07/23/2012 22:14	08/07/2012 12:44
Strategy	resolved		07/23/2012 22:14	08/20/2012 14:39
Strategy	resolved	Michelle Luna	07/23/2012 22:41	07/30/2012 15:49
Strategy	resolved		07/23/2012 22:43	09/04/2012 13:22
Strategy	resolved	Ibai Garcia	07/24/2012 11:56	08/22/2012 16:20
Strategy	resolved	Michelle Luna	07/24/2012 11:58	09/04/2012 13:14
Strategy	resolved	Michelle Luna	08/07/2012 12:30	08/13/2012 16:54
Planning	resolved	Michelle Luna	07/23/2012 22:14	08/07/2012 14:01
Planning	resolved		07/23/2012 22:31	09/04/2012 13:14
Planning	resolved	Ibai Garcia	07/23/2012 22:44	10/03/2012 16:30
Planning	resolved	Michelle Luna	07/23/2012 22:46	10/03/2012 16:27
SUMO site changes	new		07/23/2012 23:08	10/03/2012 17:25
SUMO site changes	resolved	Ibai Garcia	07/23/2012 22:50	07/30/2012 16:18
SUMO site changes	resolved	Michelle Luna	07/23/2012 23:00	10/03/2012 16:31
SUMO site changes	resolved	Michelle Luna	07/23/2012 22:59	08/20/2012 14:33
SUMO site changes	resolved		07/24/2012 17:25	10/03/2012 16:32
Infrastructure and Processes	hold	Ibai Garcia	07/23/2012 22:15	09/05/2012 09:07
Infrastructure and Processes	resolved	Michelle Luna	07/24/2012 09:21	10/03/2012 16:33
Infrastructure and Processes	open	Michelle Luna	07/24/2012 09:22	10/03/2012 16:35
Infrastructure and Processes	open	Ibai Garcia	07/24/2012 09:23	09/24/2012 10:28
Infrastructure and Processes	new		07/24/2012 09:24	07/24/2012 15:14
Infrastructure and Processes	new		07/24/2012 15:14	07/24/2012 15:14

## Sheet1

Due date Title Draft strategy and review with all stakeholders August 31, 2012 Make contacts September 14, 2012 Update phone build and test August 17, 2012 review test plans get final on the defect definitions with Mike Treese August 3, 2012 August 31, 2012 get further details of escalations between levels at TEF/Vivo **Developer Support Story** August 10, 2012 August 17, 2012 Join Apps and Firefox OS plans for Basecamp Communicate drafts of content on mailing list and jump in on spec conversations August 10, 2012 Review all wireframes B2G Build schedule to get to Jan 18th launch follow-up on input plans and help drive September 28, 2012 set expectations around frequent updates after v1.0 September 28, 2012 assess kitsune and articulate requirements July 27, 2012 file bug for new Firefox OS landing page November 2, 2012 use one full day of work week to hack on kb September 7, 2012 post thread in kb article discussion thread about scope November 2, 2012 Prepare work week Hack Session September 4, 2012 graph issue flow charts September 28, 2012 Define and sign off responsibilities with stakeholders October 22, 2012 Define and sign off SLAs with stakeholders September 28, 2012 Identify ticket management platform November 28, 2012 Set up the escalation tool

Hire a Tech Support Lead

October 31, 2012

Hashtags